

Dell™ Statistica™ 13.1

Single-User Domain-Based Registration Installation Instructions

- 1 An Internet connection is necessary for this type of installation.
- 2 Users running Windows™ Vista, Windows 7, or Windows 8 on their client machines must log on with Administrator permissions to complete the installation. The installation makes necessary changes to the system. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully. All workstations must have Microsoft Internet Explorer version 7 or later installed.
- 3 If you have a previous version of Statistica on your computer, uninstall the program (see the *Uninstalling* section for uninstall instructions). Note that this method of removing Statistica will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation instructions.

Installing

- 1 Ensure that no other applications are running.
- 2 Download the program from <https://support.software.dell.com/statistica/>, and then double-click **setup.exe** to begin the installation process. Or, insert the Statistica DVD into the drive. The installation process should begin automatically, and the Statistica installation dialog box will be displayed. Click the **Install Statistica** button. Note: If the DVD does not auto-start, browse the DVD and double-click **CDSTART.exe**.
- 3 The **Welcome** dialog box is displayed. Click the **Next** button.
- 4 In the **Serial Number / Product Key** dialog box, enter the Serial Number and 20-character Product Key in the respective boxes. Note: It is important to use the complete keyset as provided by Dell. Click the **Next** button to continue.
- 5 In the **Network ID / Install Code** dialog box, enter the Install Code (note that a Single-User installation does not require a Network ID). Click the **Next** button to continue.
- 6 In the **License Agreement** dialog box, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
- 7 In the **Setup Type** dialog box, select either the **Typical** option button or the **Custom** option button. Typical setup installs Statistica with the most common options; this is the recommended selection. Custom setup options are not covered in these instructions. If you have questions about the custom installation, contact Dell for technical support: <https://support.software.dell.com/statistica/>. Click the **Next** button to continue.
- 8 In the **Start Menu Folder** dialog box, enter the Start Menu folder name; the default name is Statistica 13. If you want to create a desktop shortcut to Statistica, select the check box. Click the **Next** button to continue.
- 9 In the **Register with Dell** dialog box, enter the requested information. This information is required to obtain the final licensing file for your software. Click the **Next** button to continue.
- 10 A message will be displayed that prompts you to enable your wireless network adaptor. If your computer has a wireless network adaptor, please enable it until installation is complete in order to ensure proper licensing of the software. Once it is enabled, click the **OK** button.
- 11 In the following dialog box, you will be informed that your license registration is pending and that a registration email has been sent to you.

- 12 Open your company (or university) email application. Go to your Inbox and open the registration email from license@statsoft.com or license@software.dell.com. The email will ask you to verify your email address in order to continue the installation of Statistica. Click on the hyperlink in the email. Alternately, you can copy and paste the link, in its entirety, into the address bar of your web browser.

Note: If you do not receive an email from license@statsoft.com or license@software.dell.com, look in your Junk E-mail folder. Due to the hyperlink in the email, your email application may have flagged the email as spam. Or, there may be an issue with your internet connection or firewall.

- 13 In your web browser, the Statistica Email Address Confirmation Web page is displayed. Your email address has been confirmed.
- 14 Return to the installer and click the **Continue** button to finish the installation of Statistica. If you have closed the installer, restart it and continue.
- 15 Statistica will now attempt to register your software automatically. A dialog box stating that your license has been successfully registered is displayed. Click the **OK** button. If the registration process fails, a different dialog box is displayed, indicating the failure. See the **Notes on failed registration** section for additional details of failed registration.
- 16 Statistica is ready to install. To begin copying files to your machine, click the **Install** button.
- 17 You should receive a message stating that the installation is complete. You may be prompted to reboot now or reboot later, depending on the components that were installed on your machine. If you are prompted, it will be necessary to reboot before you run Statistica. Click the **Finish** button to complete the installation process.

Uninstalling

To uninstall Statistica, follow these steps:

- 1 Ensure that no other applications are running.
- 2 In the Control Panel, select **Add or Remove Programs** (Windows XP) or **Uninstall a program** located under **Programs** (Windows™ Vista, Windows 7, or Windows 8).
- 3 Scroll down through the list of programs and select Statistica. Click either **Remove** (Windows XP) or **Uninstall** (Windows™ Vista, Windows 7, or Windows 8) to uninstall the program.
- 4 A message is displayed to confirm that you want to uninstall Statistica from your computer. Click the **Yes** button, and Statistica files will be uninstalled.
- 5 When the uninstall process is complete, click the **Yes** button to notify the registration server. This enables you to install Statistica on another computer.

Notes on failed registration

The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of Internet connection on the installed machine, incorrect serial number, wrong email address, or other technical difficulties.

- 1 If you want Statistica installed on an additional computer, contact Dell for information on our policy and additional pricing.
- 2 If some other issue has affected your registration, ensure that the computer is connected to the Internet, and verify your serial number. Start Statistica. If the **Statistica Licensing** dialog box is displayed, click the **Register** button. If the **Statistica Licensing** dialog box is not displayed, select the **File** tab. In the left panel, click **Help/Support**. In the right panel, under the **Support** heading, click **Register**.

- 3 If the registration process still cannot be completed, contact Dell for Technical support at <https://support.software.dell.com/statistica/>.

About Dell

Dell listens to customers and delivers worldwide innovative technology, business solutions and services they trust and value. For more information, visit <https://support.software.dell.com/statistica/>.

Contacting Dell

Technical Support:
<https://support.software.dell.com/statistica/>

Product Questions and Sales:
(800) 306-9329

Email:
info@software.dell.com

Technical support resources

Technical support is available to customers who have purchased Dell software with a valid maintenance contract and to customers who have trial versions. To access the Support Portal, go to <https://support.software.dell.com/statistica/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. In addition, the portal provides direct access to product support engineers through an online Service Request system.

The site enables you to:

- Create, update, and manage Service Requests (cases)
- View Knowledge Base articles
- Obtain product notifications
- Download software. For trial software, go to [Trial Downloads](#).
- View how-to videos
- Engage in community discussions
- Chat with a support engineer